



Dear Hollowick Distributor:

UNITED STATES ONLY

INFORMATION YOU SHOULD KNOW (Part 1, Labeling and Packaging for Home Consumer Sale)

It has come to our attention that some Hollowick Distributors are advertising certain Hollowick fuel products for sale without denoting that they are intended only for Commercial Foodservice use. The purpose of this bulletin is to notify you of the existence of labeling and packaging requirements and restrictions that preclude the marketing and sale of certain Hollowick products into the "Home Consumer" market.

Most Hollowick fuel products are designed, packaged and intended for use in the Commercial Foodservice industry only. These fuel products do not meet Federal design and packaging Regulations for household use and are not to be marketed and sold into the Home Consumer market. If you are marketing and selling these products to consumers for household use, you are in violation of Federal guidelines and are subject to regulatory enforcement action and to legal liability should an injury to a consumer occur. All Hollowick distributors should take precautions to ensure that the Hollowick products identified below are not being marketed and sold into the Home Consumer market for household use.

The following identifies which Hollowick fuel products **Do Not Meet Federal Regulations**, and which Hollowick fuel products **Do Currently Meet Federal Regulations** for sale to the Home Consumer market for household use:

Do Not Meet Federal Regulations for Sale to the Home Consumer Market for Household Use. <i>(With respect to packaging requirements such as child resistance closures and safety labeling.)</i>	Do Currently Meet Federal Regulations for Sale to the Home Consumer Market for Household Use.
HD10	HD8
HD12TALL	HD12
HD17	HD15
HD18	HD17LWC
HD26	FOR REFILLABLE LAMPS: HFO-GAL, HFO-QT
HD2618HL	
HD29	WICK CHAFING FUELS: Easy Heat®, Xtreme Heat®, Ready Heat™, Ready Heat Plus™, BuffetHeat™, HOT5™, Value Heat™
HD30	
HD36	
HD3622HL	<ul style="list-style-type: none"> •HD8, HD12 and HD15 contain a special Mineral Oil fuel which does not require the safety labeling and child resistant closures. •HD17LWC meets the Federal Requirement for Home Consumer Sale, because it has the required safety labeling and child resistant closures.
HD36TALL	
HD42	
HD4226HL	
HD50	
GHLUE	

Also, even though Federal Regulations may not be an issue, other items that Hollowick intends only for Commercial Foodservice use are: Gel Heat Pink and Gel Heat Green (ethanol gelled chafing fuels), Select Wax® solid wax candles, Butane Fuel and Butane Stoves.

Note that parallel items produced by our competitors carry the same restrictions and are subject to the same Federal Regulations.

INFORMATION YOU SHOULD KNOW (Part 2, DOT Shipping Regulations for Hazardous Goods)

There are regulations for the shipment of Hazardous goods. This notice is intended to make you aware of certain Hollowick products that are subject to shipping restrictions applicable to Hazardous goods.

DOT classified Hazardous items Hollowick provides to the Commercial Foodservice industry: Butane fuel and Gelled Alcohol Chafing fuel products (Ethanol and Methanol). These Hazardous items may be shipped by carriers, in most cases for a premium fee, but they must be properly identified as hazardous goods.

As always, we appreciate your business and will work hard to earn it in every way. As you navigate new sales opportunities and have questions or concerns, please contact our offices at 800-367-3015.

Thank you and we wish you great success!
The Hollowick Team

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